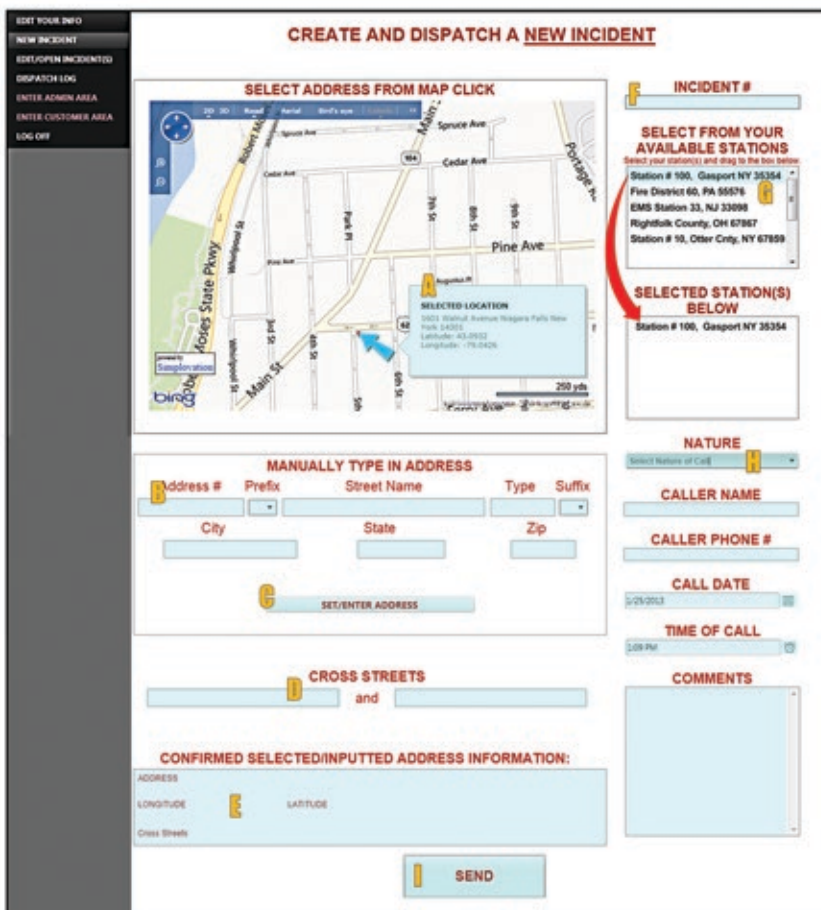


Web-Based Dispatching as Easy as 1, 2, 3!

The ECM2 "DISPATCHER" application was designed with the emergency incident dispatcher in mind and is used to dispatch participating departments. Dispatching is quick and easy and a dispatch can be sent within seconds. The "DISPATCHER" application is located at: dispatch.ecm2.us. Requesting an account with ECM2 is easy and once you are qualified and processed, you will have the ability to dispatch emergency call information to your new or existing customers/stations from this web-based application. Dispatching an emergency incident couldn't be any easier.

There are many more features with "DISPATCHER" that will help organize and maintain your incidents, dispatches and stations: Editing your Admin, Customer and Dispatcher Information, Open/Edit/Update an Incident, Update User Roles, Create/Edit/Delete Customers/Stations and Dispatchers and the ability to Close an Incident.



The screenshot shows the "CREATE AND DISPATCH A NEW INCIDENT" interface. It includes a map for selecting an address, a form for manually typing an address, a list of available stations, and a form for entering incident details such as nature, caller name, phone number, call date, time of call, and comments. A "SEND" button is at the bottom.

Dispatching an Incident is as easy as 1, 2, 3!

1. Select and validate Incident location on the Map.
2. Select station(s) - drop and drag.
3. Select the Nature of the Call.

That's it, you're ready to send!

- A. Incident Map – Click on the map to place your incident location and an arrow marker will display your location. Hover over the arrow and your location information will display with the address and even the latitude and longitude.
- B. This section, your selected address information will display. You can also input your address information here manually.
- C. Use this button to validate your address (which is mandatory) before sending the dispatch.
- D. You can enter cross streets here if necessary.
- E. In this section, all confirmed information regarding the address, latitude and longitude will be displayed here.
- F. In this area you can add an incident number for reference.
- G. In this area, you can select a station(s) and drop and drag it to the field box below. You may drag and drop multiple stations if necessary and this function is also mandatory.
- H. In this area, you must select the Nature of the Call (which is mandatory), Add Caller Name, Add Caller Phone Number, Choose the Call date, Time of Call and any other Comments or Information regarding the incident.
- I. When all information is checked and verified, use this button to send the dispatch!

Phone (724) 519-7698 Fax (724) 733-0920 Email: jbohinc@ecm2.us